Carrier 2023 President's Award

Leading by Example







When it comes to reliable, energy-efficient indoor comfort, Carrier[®] systems are trusted in more homes than any other brand—and we place tremendous value on earning and maintaining that customer trust. Therefore, Carrier Corporation has high expectations of the dealers that represent, sell, service and install our systems.

Yet, even though we expect every Carrier[®] dealer to deliver quality products and service, there are dealer companies that consistently distinguish themselves as outstanding examples. These industry leaders not only run their own companies well, they serve as role models and advisors to others in the HVAC industry.

President's Award recipients are businesses that far exceed high expectations, not only as a Carrier dealer, but also as one of our Carrier® Factory Authorized Dealers—who are held to an even more exacting set of standards. A President's Award winner is a company that we at Carrier Corporation recognize and hold up to other dealers as an example of true excellence. It is an enterprise whose leadership, integrity and performance we hope all dealers will aspire to emulate.

Carrier is proud to present the 2023 President's Award to Tom's Heating Service. Through their professionalism and high level of customer service, Tom's Heating Service truly exemplifies the qualities of an outstanding contractor.

As a role model for other dealers, Tom's Heating Service helps raise the bar for HVAC professionals nationwide—which also raises the bar on the quality of service and expertise that you as a customer can expect to receive. Carrier congratulates Tom's Heating Service for this exceptional performance and leadership. Their **17th President's Award** is a well-deserved testament of how they lead by example every day.



The President's Award recognizes Carrier® dealers who exemplify leadership and management, customer satisfaction, expertise, business growth and operational excellence.



Leadership. Management. Professionalism

"The Carrier President's Award winners serve as exemplary ambassadors in our industry by providing customers with exceptional service each and every day. These companies are leaders in their communities and successfully demonstrate how HVAC businesses can thrive in any region. Being named as a President's Award winner truly reinforces the impact that these businesses have made on the industry and we thank them for helping to set the standard for other Carrier dealers to follow."

Justin Keppy

President, NA Residential & Light Commercial, Carrier



17 TIME PRESIDENT'S AWARD WINNER

With more than 65 years in the heating and cooling business, Tom's Heating Service has dedicated itself to providing the best possible total home comfort solutions to fit your unique needs. And, with thousands of heating and cooling systems installed in the Waukesha area, Tom's Heating Service has earned a reputation for doing the job right the first time.

Carrier commends Tom's Heating Service's continued excellence in customer service and satisfaction. We are proud to recognize their exemplary dedication and performance with the 2023 President's Award. **Their commitment has resulted in Tom's Heating Service being the only company nationwide who has won this award every year since its inception in 2006.**

So, whether you need routine maintenance, emergency repair, replacement equipment or a complete system, you can depend on Tom's Heating Service for all your comfort needs.





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